

Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 9:51 AM
To: 'McCreight King'
Subject: RE: Uber

RECEIVED

JAN 23 2015

PSC SC
MAIL / DMS

Dear McCreight King:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

-----Original Message-----

From: McCreight King [<mailto:creight200@gmail.com>]
Sent: Friday, January 16, 2015 4:51 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

Bring Uber back! This is ridiculous. The cab options in these major cities in this state i , ... poor...until Uber came.

Sent from my iPhone

Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 9:52 AM
To: 'Naomi Harding'
Subject: RE: UBER

RECEIVED

JAN 23 2015

Dear Ms. Harding:

PSC SC
MAIL / DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

From: Naomi Harding [<mailto:Naomi.Harding@blackbaud.com>]
Sent: Friday, January 16, 2015 4:49 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: UBER

Hello,

I wanted to take a moment to email you that I am disappointed in the order that you issued an order yesterday directing Uber to cease and desist operations. Uber has set the standard for consumer safety in the Palmetto State. All uberX rides are [insured](#) up to \$1,000,000, which is 20x the \$50,000 required of taxis in the state, and all drivers on the uberX platform must pass [background checks](#) at the county, state, and federal level before they are able to drive on the Uber platform. Our commitment to safety exceeds the current state requirements, which is why we are incredibly surprised and disappointed by the actions of the PSC.

I have used Uber's services and the services of private taxis and Yellow Cabs in Charleston. I found Uber to be MORE RELIABLE, MORE RESPONSIVE, and a BETTER VALUE than any other company. I also use Uber's services in New York City and other locations.

Please do not removing ridesharing from South Carolina. This action harms the tens of thousands of riders who rely on the Uber platform for safe, low-cost rides. WE want continued access to the safest and most affordable rides on the road.

Thank you,
Naomi Harding

Naomi Harding, bCRE-Ma
Principal Educational Consultant
Professional Services



Blackbaud, Inc.
2000 Daniel Island Drive, Charleston, SC 29492
Direct: 843.654.3771
naomi.harding@blackbaud.com | blackbaud.com



| **BLACKBAUD**UNIVERSITY



Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 9:52 AM
To: 'Patrick G'
Subject: RE: Charleston Needs Uber

RECEIVED

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Dear Mr. Gallagher:

PSC SC
MAIL / DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

From: Patrick G [<mailto:pgallagher85@gmail.com>]
Sent: Friday, January 16, 2015 4:51 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Charleston Needs Uber

To Whom It May Concern - Your cease and desist order to Uber is an example of government slowing down innovation. Yes there are rules, precautions, and adjustments that need to be made or reviewed. But if dozens of cities around the world are operating with Uber successfully, so should Charleston. Just because you don't understand it doesn't mean it can't work.

Instead of ordering a cease and desist, bring Uber to the table and get something worked out. The taxi industry in the area is abysmal, dirty, completely unreliable, and can be outrageously expensive thanks to spur of the moment decision by cab drivers to charge whatever they would like at the end of the ride, despite "pricing regulation" by the local government. Tell that to the three cab drivers who tried to charge me \$30 for a \$14 from downtown to Mt. Pleasant. Uber, for better or worse, forces them to straighten up and operate correctly. If they can't afford to provide cleaner vehicles, be more reliable, or charge fair prices, then capitalism allows for the opportunity for someone else to compete.

Instead of shutting down what you can't regulate, focus on regulating it and create a solution. This is not a solution. This is shady backroom politics under the guise of protecting against "unfair competition". Uber and other ridesharing companies will operate in Charleston whether you like it or not because the people demand it. I'll continue to use it. Because I like the car to be clean, the driver to be friendly, the price to be reasonable, and to be able to pay through the application and not be harassed by drivers if I don't have cash. Until you can

provide an equal level of convenience and service, you won't be able to stop a company like Uber from being demanded.

The decision is disappointing to say the least, but I trust you'll get a solution worked out. And quickly.

--

Patrick Gallagher

Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 9:53 AM
To: 'Hayden Barrett'
Subject: RE: Removing Uber jeopardizes public safety

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Dear Mr. Barrett:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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Sincerely,
Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

-----Original Message-----

From: Hayden Barrett [<mailto:hpbarret@g.cofc.edu>]
Sent: Friday, January 16, 2015 4:51 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Removing Uber jeopardizes public safety

Governor,

Uber has over the past few months become a staple in South Carolina night life. The program is affordable, encourages good behaviors while drinking, and decreases the quantity of intoxicated drivers on the road. It is quite a shame that a company such as this is being run out of the state. When the number of intoxicated and irresponsible drivers on the road increases starkly after Uber's exodus, we will all know why.

A 23 year old proud Carolinian

Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 9:53 AM
To: 'mac.stiles@gmail.com'
Subject: RE: Uber South Carolina

RECEIVED

JAN 23 2015

Dear Mr. Stiles:

**PSC SC
MAIL / DMS**

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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Sincerely,

Hope H. Adams

Administrative Coordinator

Public Service Commission of South Carolina

(803) 896-5122

hope.adams@psc.sc.gov

From: Mac Stiles [<mailto:mac.stiles@gmail.com>]
Sent: Friday, January 16, 2015 4:52 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber South Carolina

I was extremely disappointed to see the news of the cease & desist directive issued by the PSC. I have been a huge supporter of Uber not only in Columbia, but in other cities that I travel to. It's a wonderful alternative to the traditional taxicab industry. I feel safer, more comfortable, and satisfied with the value I receive from Uber. And their customer service is one of the best I've experienced with any business I've ever dealt with.

So I was extremely surprised and excited to learn that our Governor supports Uber, especially since I have rarely seen eye-to-eye with her politics. I, too, wish to see a swift resolution to this issue, so everyone in our state can one day know the joy of using this service.

Thanks,
Mac Stiles